tripsite.com

MEDIA *kit*

ADVENTURE MEDIA

Our History

We were founded 1999 and are still family owned and operated in every sense of the word. From our humble beginnings in a spare bedroom of the family home, Tripsite has expanded and grown, offering increasingly more tour destinations year after year. The team has grown as well, from one to two and then more, but always with an emphasis on our core values and focus on personal and committed customer service.

Our Mission

"Our goal is to provide an opportunity for every traveler to explore the world and enjoy the journey, one pedal stroke at a time!"

Your adventure should be rewarding, from your very first contact with us until it is is just a wonderful memory. To accomplish this, we personally evaluate every tour. By building strong and lasting relationships with local partners, we are able to showcase the cultures and areas they call home. They design the itineraries, we bring them to you!

We want everyone, from the young to the old, from the foodies to the thrill seekers, to be able to find the perfect tour.

We promise...

- to provide the best customer service. Period.
- to be sincere, transparent, and genuine in business and in travel
- to foster loyal relationships with clients and with partners

We love our story and love to share it.

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Our People

We live what we love. We love what we do.

Hennie van den Hengel
Founder of Tripsite

It started with Hennie.

When Hennie founded Tripsite, she purposed to make the company the best that it could be. Everything that she had learned about business up to that point, she put into practice and everything that she had learned about people and about herself she poured into her little company as well.

Jan van den Hengel
Chief Operating Officer

Carla van den Hengel-Sprout
Business Operations Manager

Mary Zdancewicz
Web Content, Tour Specialist, & Tripsite Español

Gea van den Hengel-Ayala
Founder & Photo Manager

Mikky Adams
Administrative Assistant

Wendy Reimel
Tour Specialist

Focus on Relationships.

But it didn't stop there.

At our core, we are still the company Hennie began 17 years ago. Our principles remain deeply rooted in relationship; with our clients, our partners, and each other.

Our local partners showcase the cultures and areas they call home. They design the itineraries and we bring them to you. We want everyone, from the young to the old, from the foodies to the thrill seekers, to be able to find the perfect tour.

Susanna Girolamo
Tour Specialist

Jehiel Boner
Digital Community Manager

Jessica Kiedrowski
Content Management & Travel Packet Expert

Ani Amashukeli
Reservation Specialist

Ika Amashukeli
Reservation Specialist

Daniella Pontes
Brazil Country Manager & Tour Specialist

What Makes Us Different

We are not a broker. We are travelers working with travelers.

Passion for Travel

We love to travel and we love to share. A genuine passion for cycling fueled our inception and now this passion continues to fuel our vision. We believe that travel should be more than business, it should be a way of life. For us, travel is not indulging, it is engaging with people, cultures, and destinations, foreign to our own.

Quality

The opportunity to explore and discover should not just be available to a few. We offer quality and economy and our partners are as passionate as we are. They know their own backyards and love to walk you through them. As a marketplace, we can offer many choices, to many different types of travelers, to many destinations, and we stand by each and every one.

Customer Service

We are travelers helping travelers. In the office, we have the seasoned travelers and those who have only one or two stamps in their passports. We have those who want every detailed ironed out before they go and others who go with the flow. We understand. From giving personal advice before you depart, to providing assistance when you are traveling, we are dedicated to making your journey as seamless as possible. Service is at the heart of everything we do and everything we are.

"Our job is to connect to people, to interact with them in a way that leaves them better than we found them, more able to get where they'd like to go." – Seth Godin

What We Offer

Your comprehensive marketplace for cycling holidays.

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Bike & Barge Tours. We have perhaps the largest online catalogue of well established Europe bike and boat tours and sailing holidays. If it's your first trip of this kind, a good place to start is our bike and barge tours in the Netherlands or our *bike and barge tours in Germany. We have a wide range of boats available to fit any budget.*

Bike Europe and Beyond. Bicycle touring in Europe and beyond--cycle your next vacation almost anywhere in Europe from our carefully selected catalogue of bike tours. Whether you cycle Europe with a standard *bicycle or an e-bike (electrically assisted bicycle), one of our cycling tours is bound to be right for you.*

Charters and Groups. Ask us about planning your special group event! Make your next bike trip an exclusive vacation of cherished memories and comradery. Whether you want to charter a barge with a custom bike tour or put together a similar tailored land itinerary, we can make it happen.

Multi-Adventure. Spice is the variety of life! For those of you who like a multi faceted experience, these tours are for you! You will not just cycle, but enjoy other activities to give your adventure a little flavor and a lot of depth. How about ziplining in Ecuador, hiking on a Croatian mountain, kayaking in Portugal or Vietnam, or even participate in cooking classes in France, Spain or Italy?

Electric Bike. Electric Bikes, or "E Bikes", are the coolest way to travel on two wheels! This option makes it possible for those who love to cycle but find it increasingly difficult to either master the terrain or the distance. E bikes are NOT motorized but have a battery and have been described as having a constant tail wind at your back. If you would like more information on the e-bikes, please contact us!

ADVENTURE MEDIA

Contact Information

Tripsite.com

MEDIA CONTACT:
Jehiel@tripsite.com
Jan@tripsite.com

CONTACT PHONE:
+1 800.951.4384
+1 570.965.2064

OWNER:
Hennie van den Hengel,
Jan van den Hengel,
Gea Ayala, Carla Sprout

COMPANY FOUNDED :
1999

MISSION STATEMENT:
To provide an opportunity for every traveler to explore the world and enjoy the journey, one pedal stroke at a time!

LOCATION(s) OF OPERATION:
Headquarters - Springville, Pa. Offices in Missoula, MT, San Fransico, CA, Recife, Brazil, and Gori, Georgia (the country).

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